

ResManager

Software for managing NHS staff residential accommodation

Powerful, affordable and easy to use

1. Background

The ResManager software was originally developed over twenty years ago prompted by our experience advising NHS Trusts on staff accommodation issues. Several versions have been released since then.

There are now some thirty users of the ResManager software managing around 6,000 units of NHS accommodation. Users range from small district general hospitals to large teaching hospitals in London as well as housing associations.

3. Description

The purpose of the software is to enable accommodation management staff to store and retrieve information on units of accommodation and on residents (past, present and booked). Importantly it enables future residents to be booked in easily and rent and income to be accurately calculated and reported on.

There is a wide variety of standard and user-defined reports analysing accommodation usage, breakdown of residents, occupancy rates, diaries, reminder lists, automatic rent calculation, income reports, aged debtors reports, standard emails etc. Data can be easily exported to Excel.

The current version of the software is Version 5 which is an ASP.Net web / MS SQL Server application that would be installed on the Trust's own infrastructure. The user interface is via any modern web browser for example Google Chrome & Microsoft Edge. It makes the most use of buttons and mouse-clicks for navigation, drop down lists for data selection and filtering of data, pop up calendars etc.

Minimal training is needed and therefore new or temporary staff should be able to operate the system virtually from 'cold'. We believe that this ease of use is a major strength of the software and also a financial saving on training costs.

The screenshot displays the ResManager Dashboard interface. At the top, there's a navigation bar with buttons for 'Accom List', 'Resident List', 'Planner', and 'Alerts 1'. Below this is a search bar labeled 'Name Search' with the placeholder 'Type to Search'. The dashboard is divided into several sections:

- Arrivals Today 3:** Three yellow boxes listing arrivals: Hillary Gallant in Willow C 2-3, Bevin Keegan in Willow D 1-1, and Miss Davy Sheridan in Willow C 1-3.
- Departures Today 0:** No departures listed.
- Arrivals Tomorrow 7:** Seven pink boxes listing arrivals for tomorrow, including Salvatore Barnsley, Ogden Hoodless, Paten Lindenfeld, Dr Jillian Mountney, Niven Sellstrom, Miss Gerrie Thorold, and Miss Lonni Ure.
- Leavers Tomorrow 1:** One yellow box listing a leaver: Hillary Gallant in Willow C 2-3.
- Unconfirmed Arrived 3:** Three yellow boxes listing unconfirmed arrivals with dates, such as Miss Davy Sheridan on 08-12-20.
- Unconfirmed Left 4:** Three yellow boxes listing unconfirmed departures with dates, such as Miss Maire Burk on 29-12-18.

Below these sections is the 'Accommodation List - All' section, which includes a filter bar with options like 'Site A', 'Site B', 'Beech', 'Willow', 'Holly', 'Maple', 'Double Room', 'Flat', 'Single Room', and 'Vacant Search'. It also shows date filters for 'from' and 'to' (27/01/2021). The main table lists accommodation units with columns for unit type, status (e.g., 'New'), resident name, and dates. For example, Beech B 1-2 is occupied by Mr Archibaldo Duly from 25-05-18 to 24-06-21.

6. Licence fee and support arrangements

There is no initial capital cost to purchase the software. The software is supplied under a licence/maintenance/support package renewable annually in advance. The annual licence fee ranges from £800 to £1200 pa (no VAT, with annual inflationary increases) depending on number of rooms, users etc. Only one licence fee is required, there is no additional charge for multiple users.

The fee includes free email/telephone support, maintenance and any general software upgrades. The licence is renewable annually but there is no obligation to renew if you do not wish to continue using the software.

7. Installation and initial setup

We can load the basic initial data on residents and rooms onto the system from your existing computerised data. The software can be up and running on your computer within a few days of our receiving the data.

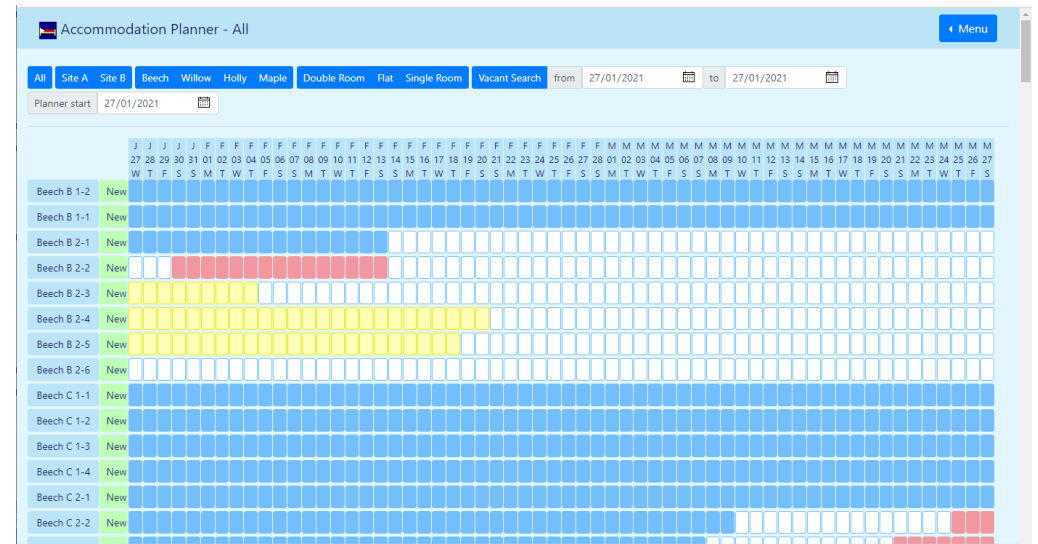
8. Further on-site training and support

Users find that they pick up the software very easily and that little training is needed. In addition the free email/phone support enables users to ask if they are not sure how to do something. Nevertheless if at any stage further training or support on-site is required we will be happy to provide it.

9. Upgrades and enhancements

We are continuously reviewing and improving the software, its usability and functionality and we welcome suggestions for additional features. Subject to an enhancement being practical we endeavour to incorporate it in future versions.

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Resident Ref	Name	Balance	Jan-21	Dec-20	Nov-20	Older	
5937	Randi Abela	-53.30	-	-	-	-	
6116	Dr Ancell Addionizio	17,291.12	600.00	600.00	1,056.00	15,035.12	
5495	Mrs Rene Andriolli	22,460.14	535.06	525.00	525.00	20,875.08	
5355	Dr Lacey Annear	491.66	-	-	-	491.66	
6131	Ms Domeniga Armal	14,476.56	600.00	600.00	600.00	12,676.56	
5415	Georges Ashborne	17,634.45	600.00	600.00	600.00	15,834.45	
5247	Mitch Babber	4.56	-	-	-	4.56	
6054	Colene Bachnic	15,859.27	-	138.08	600.00	15,121.19	
5863	Dr Merrill Balnaves	-1,241.44	-	-	-	-	
5581	Dr Dulcea Blodgett	19.64	-	-	-	19.64	
5650	Lianna Bockin	17,723.66	-	433.97	600.00	16,689.69	
5808	Ms Lyndy Boultwood	19,418.02	600.00	600.00	600.00	17,618.02	
6145	Dr Trumaine Bowlands	15,979.68	600.00	600.00	600.00	14,179.68	
5888	Miss Leif Bramall	854.44	-	-	-	854.44	
5376	Dr Timoteo Brickelbank	1,791.78	-	-	-	1,791.78	
6046	Miss Zondra Bridgevater	25,704.25	-	-	624.66	25,079.59	
5691	Dr Clarabelle Brine	12,471.45	-	-	460.27	12,011.18	
5943	Aksel Bulcock	14,615.25	-	-	328.77	14,286.48	
5857	Ky Bulteel	103.62	-	-	-	103.62	
5308	Morten Burkman	5,266.40	-	-	-	5,266.40	
6033	Dr Ase Callender	34,205.32	1,125.00	1,125.00	1,125.00	30,830.32	
		Total	£1,433,783.93	Jan-21 £23,765.42	Dec-20 £50,925.01	Nov-20 £51,014.64	Older £1,312,109.62